



# Thuthuzela Care Centres Partnership Annual Report 2022/2023





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# Foreword by the Minerals Council South Africa CEO

Mzila Mthenjane



**Dear Partners, Stakeholders and Friends,**

*I am filled with a deep sense of gratitude and resolve as we present this annual report on the Thuthuzela Care Centres initiative. Established on 2 December 2022, the National Partnership on GBV Support Centres marked a significant step in our efforts and contribution to alleviate gender-based violence and femicide (GBVF) in South Africa. Through a tripartite partnership between the Minerals Council, the National Prosecuting Authority (NPA), and the GBVF Response Fund, we have embarked on a transformative journey to contribute to the establishment of more Thuthuzela Care Centres (TCCs) in South Africa.*

This partnership, rooted in our shared commitment, as outlined in our Memorandum of Understanding (MOU), has been a beacon of hope and strength to people who have been victim to this violence. Our collective efforts aim not only to prevent GBVF, but also to enhance response initiatives across South African communities, offering a comprehensive support model to transform victims into survivors.

The operational model of the TCCs, designed to minimise secondary victimisation, offers a six-step, one-stop facility providing crucial medico-legal and psycho-social support. This model has proven its effectiveness by improving the reporting and prosecution process of GBV offences, significantly reducing trauma for the victims, and increasing conviction rates and awareness in the communities we serve.

I am especially proud of the mining industry's proactive involvement in this initiative. Our efforts to expand the footprint of TCCs into mining communities underscore our commitment to accessibility and support for every individual facing the horrors of GBV. Our members and mining companies have responded with resources and engaged deeply through and beyond Social Labour Plans and internal GBV programmes, embodying a zero-tolerance policy that is crucial for societal change. I extend gratitude to Ms Nolitha Fakude, President of the Minerals Council for advocating and championing this initiative from its inception and reaffirming Foundational Measure (FM) 1 of the Women in Mining guidelines.

The contributions by Minerals Council member companies, through building new TCCs, reaccommodating existing ones, and operational support, have been pivotal. Twelve (12) Minerals Council member companies including Harmony Gold, Implats, Sasol, Exxaro, have made significant contributions that have enhanced the visibility, reach and impact of TCCs across the nation.

As we look to the future, our plan includes not only the continuation of these efforts but an expansion that meets the increasing need for our services.

This annual report is not just a recount of what we have achieved but also a reaffirmation of our commitment and the that of the mining industry. To our partners, donors and every member of the community, your involvement and support have been indispensable. Together, we stand strong against GBV, driving change and fostering hope in the heart of every survivor.

Thank you for your trust, your commitment, and your efforts. Together, we are reaffirming that #MiningMatters because life matters.

Yours sincerely,

Mzila Mthenjane

### **Messages Of Affirmation by Partners**

(A reflection and recount of the experience by partners in the national partnership)



# A Message of Support

Adv. Bonnie-Currie Gamwo

Special Director for Public Prosecutions (SDPP),  
National Prosecuting Authority (NPA).



*The Gender-based Violence and Femicide National Strategic Plan (GBVF-NSP), introduced in 2020 is governments' response to the gender-based violence and femicide crisis in SA. In the foreword of this document, President Ramaphosa said that GBVF is an ill that has left no sector of society untouched and called upon all of society, including business, to support the implementation of the GBVF NSP both morally and materially to bring about impactful change. By signing the MOU with the NPA and GBVF Response Fund, the Minerals Council and its members became a moral compass and a trendsetter to business in the fight to address GBVF in SA.*

The partnership, focused on enhancing the Thuthuzela Care Centre model through the expansion of its footprint through building new Thuthuzela Care Centres, renovating and re-accommodating existing sites, will ensure that even more victims of gender-based violence receive the most comprehensive basket of pretrial services available in South Africa. In addition, the enhancement of the aesthetics of the new structures being built will ensure that victims are serviced in an environment geared towards restoring their dignity when they are at their most vulnerable.

If the true measure of society can be found in how it treats its most vulnerable members, then the Thuthuzela Care Centre model is the embodiment of this measure.

The enormity of the scourge of gender-based violence necessitates a response which is innovative, multi-sectoral, well-coordinated, practical and will leave an indelible mark on society. The partnership is the platform with which to achieve this by utilizing the Thuthuzela Care Centre model as its vehicle. Victims of gender-based violence, children, girls, boys, women, men, members of the LGBTQIA+ community, deserve no less.

The NPA is humbled by the passion and drive of its partners in this initiative. We are appreciative of and excited by the opportunities on offer, to together, enhance and accelerate our work within the criminal justice system to bring justice to our victims and empower them to become survivors.

# Statement of Affirmation by the GBVF Response Fund



*As a catalytic partner and multisectoral convener for the national GBVF response, the Gender-Based Violence Response Fund, “The Fund,” supports the Thuthuzela Care Centre (TCC) private-public partnership alongside the Minerals Council and the National Prosecuting Authority (NPA). Since signing our Memorandum of Understanding on December 2, 2022, we have been clear in our mission to support the expansion and enhancement of Thuthuzela Care Centres (TCCs) as much-needed one-stop post-violence centres for survivors of Gender-Based Violence (GBV).*

The commitment demonstrated by the respective stakeholders to the partnership has highlighted the significant impact of collaborative efforts in addressing the scourge of GBVF across South Africa, particularly within mining communities. Through our joint efforts, we have managed to mobilize resources, lobby for support, and identify TCCs with the greatest needs for refurbishment and enhancement. These efforts are crucial not only in providing immediate assistance to survivors but also in advocating for systemic change to prevent future occurrences.

The Fund, as an entity dedicated to advocating for and implementing the National Strategic Plan, will continue to play a role in strengthening the TCC project to enable resilient post-violence support and prevention of GBVF. We believe that the TCC model is a necessary framework that will catalyze the necessary impact,

fostering safer environments and stronger communities.

Together with our esteemed partners, we remain dedicated to advancing the optimal quality of TCCs, improving reporting mechanisms, and ultimately increasing conviction rates. Through our collective efforts, we are not only supporting survivors but also fostering community awareness and resilience against GBVF.

The GBVF Response Fund is honoured to be part of this initiative and partnership, and we look forward to continuing our collaborative efforts in creating safer, more supportive communities characterized by RESPECT.

Sincerely,

Ms. Sazini Mojapelo

**GBVF Response Fund**

# Thuthuzela Care Centres Partnership Project Summary

*On December 2, 2022, the National Partnership on GBV Support Centres was launched. A Memorandum of Understanding (MOU) was signed between the Minerals Council South Africa, the National Prosecuting Authority (NPA), and the GBVF Response Fund. Together, they aim to strengthen support for Thuthuzela Care Centres (TCCs) by providing resources to enhance the prevention and response efforts against Gender-Based Violence and Femicide (GBVF) across South African mining areas and communities.*

According to research by the TEARS Foundation, South Africa ranks among the top three countries with the highest rates of GBVF. Statistics from 2021 to 2023 reveal alarming figures: South Africa has the highest rape rate in the world, with 1 in 3 women, 1 in 3 girls, and 1 in 5 boys likely to be raped in their lifetime. Minors are particularly vulnerable, with a child being raped every three minutes, most of them young girls aged 3 to 12. In 93% of these cases, the perpetrators are known to the victim (7% are strangers, 59% are acquaintances, and 34% are family members). Crime statistics indicate that seven women are killed daily by their intimate partners, and it is estimated that over 40% of South African women will be raped in their lifetime, with only 1 in 9 rapes being reported. Additionally, only 14% of rapists are convicted in South Africa.

Victims of GBV in South Africa often do not know where to seek help. Thuthuzela Care Centres (TCCs) provide comprehensive aftercare

services to survivors. The process of reporting a GBV case often involves survivors moving from one institution to another (e.g., from police stations to hospitals). TCCs serve as a one-stop shop, guiding survivors through these traumatic times with a six-step model designed to reduce secondary victimization. TCCs offer crucial medico-legal and psycho-social support, significantly reducing secondary trauma, improving the reporting and prosecution rates of GBV offenses, and increasing conviction rates as well as community awareness, making Thuthuzela Care Centres an international best practice.

An Advisory Board was established to ensure the success and sustainability of TCC initiatives by monitoring the progress and impact achieved through the partnership. The Board's Terms of Reference (TOR) provide guidelines for operational systems to achieve the partnership's objectives. The advisory committee identified three pathways for member companies to pledge

support to Thuthuzela Care Centres:

1. Building new TCCs,
2. Reaccommodating existing TCCs, and
3. Enhancing the operational needs of TCCs.

The Advisory Board includes representatives from each of the partners as well as from Minerals Council member companies as follows:

**Minerals Council:**

- Mr Tebello Chabana - Senior Executive Public and Transformation (Minerals Council SA)
- Dr Thuthula Balfour - Head of Health (Minerals Council SA)
- Ms Boitumelo Nkomo - Women in Mining Project Specialist (Minerals Council SA)

**National Prosecuting Authority:**

- Advocate Bonnie Currie-Gamwo - Special Director for Public Prosecutions (NPA)
- Ms Sandra Reddy - Director Administration (NPA)

**GBVF Response Fund 1:**

- Ms Sazini Mojapelo - Chief Executive Officer (GBVF Response Fund)
- Ms Zanele Ngwepe - Chief Financial Officer (GBVF Response Fund)

**Minerals Council Member Companies:**

- Mr Hulisani Nemaxwi (Sedibelo Platinum Mine) - Social

Performance Manager (Sedibelo Platinum Mine)

- Ms Annie Snyman (Implats) - Group Head: Social Performance
- Mr Thabo Masike (Seriti) - Chief Corporate & Community Relations Officer
- Ms Sylvia Seleka (Harmony Gold) - Group Senior Talent Manager
- Mr Marcel Korth (Anglo American) - Principal: Gender Based Violence
- Ms Claire McMaster (Fraser Alexander) - Executive Head: Human Resources

One year later, twelve (12) Minerals Council member companies have pledged unwavering support to Thuthuzela Care Centres, breathing life into the hope of a GBVF-free South Africa. These companies have made significant contributions ranging from expanding the TCC footprint, refining existing TCC's to achieve the required aesthetic standard and enhancing the visibility, reach, as well as impact of TCCs across the nation. Looking to the future, the plan includes continuing and expanding these efforts to meet the increasing demand for TCC services.

This partnership is particularly significant to the mining industry, as mining host communities are often in rural areas with limited access to essential services such as those offered by Thuthuzela Care Centres. Mining companies have ongoing relationships with their host communities, allowing them to expand their existing initiatives to combat GBVF through the TCC partnership.



# Minerals Council Member Companies Committed to Supporting Thuthuzela Care Centres

*Twelve (12) member companies of the Minerals Council have committed to supporting the Thuthuzela Care Centres (TCCs) within their mining host communities and beyond. These commitments encompass building new TCCs, reaccommodating existing ones, and addressing their operational needs. Guided by the National Prosecuting Authority (NPA) and facilitated by the Minerals Council, these efforts aim to enhance support for gender-based violence (GBV) survivors.*

## **Building New Thuthuzela Care Centres**

The NPA, as the custodian of TCCs, seeks to expand the current network from 65 to at least 150 centres nationwide. This expansion aims to align with the number of government forensic centres essential for collecting evidence in GBV cases. Feasibility studies are conducted to identify suitable locations based on GBV hotspots, available space within hospital premises, and staffing capabilities.

### **SEDIBELO PLATINUM MINE:**

Pledged R5 million to build a new TCC at Moses Kotane Hospital, with construction set to begin in the second half of 2024. This centre will fill the service gap between Pilanesberg and Rustenburg, ensuring greater accessibility for GBV survivors.

### **GLENCORE ALLOYS:**

After building a state-of-the-art TCC at Dilokong Hospital, Limpopo, Glencore Alloys pledged to add an overnight facility, setting a new standard for TCCs. They also committed to constructing a new TCC in the Brits area, North West, a GBV hotspot, to serve multiple mining host communities.

## **Reaccommodating Existing Thuthuzela Care Centres**

Many TCCs have outlived their intended ten-year lifespan and require rebuilding. Reaccommodation involves constructing new, sustainable TCC structures at existing locations to meet quality service standards.

### **ANGLO AMERICAN:**

Committed to reaccommodating two TCCs in their operational areas: Musina

TCC in Limpopo and Kuruman TCC in the Northern Cape. Both structures are in urgent need of rebuilding to enhance GBV response in Anglo American host communities. Anglo American deposited R1 Million to the Minerals Council, a portion was used to procure fire and safety equipment for two TCC's in the Western Cape. A second phase of the project will focus on boosting the uptake of TCC's.

#### **SERITI:**

Pledged R3.5 million to reaccommodate Kopanong TCC in the Vaal area, Gauteng. This TCC, operating from a congested park home, urgently needs a new, spacious structure to better serve GBV victims. The construction of a modular structure will commence on the second half of 2024.

#### **Supporting the Operational Needs of Thuthuzela Care Centres**

#### **FRASER ALEXANDER:**

Pledged R750,000 for Kopanong TCC's operational needs, including new furniture, ensuring a dignified and comfortable space for GBV survivors. This initiative complements Seriti's reaccommodation efforts, resulting in a fully-fledged TCC in the Vaal.

#### **EXXARO:**

Through its Women in Mining (WiM) forum, pledged to support Laudium Thuthuzela Care Centre with 200 comfort packs during the 16 Days of Activism campaign. These packs, containing essentials like face towels, toothbrushes, lotion, snacks, and soft toys, provide survivors with immediate comfort and dignity.

#### **IMPLATS:**

Pledged R1 million to support all 65 TCCs nationwide by providing public awareness materials such as gazebos, tablecloths, banners, and brochures. This material is crucial for educating communities about GBV and the services TCCs offer. The second phase of this project is the creation of two awareness videos demonstrating the TCC six - step model.

#### **HARMONY GOLD:**

Dedicated R1 million of their R3 million pledge to producing signage for all TCCs in South Africa. Effective signage enhances TCC visibility, ensuring GBV victims are aware of available services in their area. The second phase of this project will support the operational needs of TCC's in Harmony Gold's footprint.

#### **SIBANYE STILLWATER:**

Pledged R750,000 to support the maintenance needs of TCCs in their host communities, ensuring these centres remain safe and functional.

#### **WOMEN IN MINING SOUTH AFRICA (WIMSA):**

Committed to fundraising for TCCs, aiming to create a lasting legacy for Women in Mining and all women in South Africa. The campaign is anticipated for the year 2025.

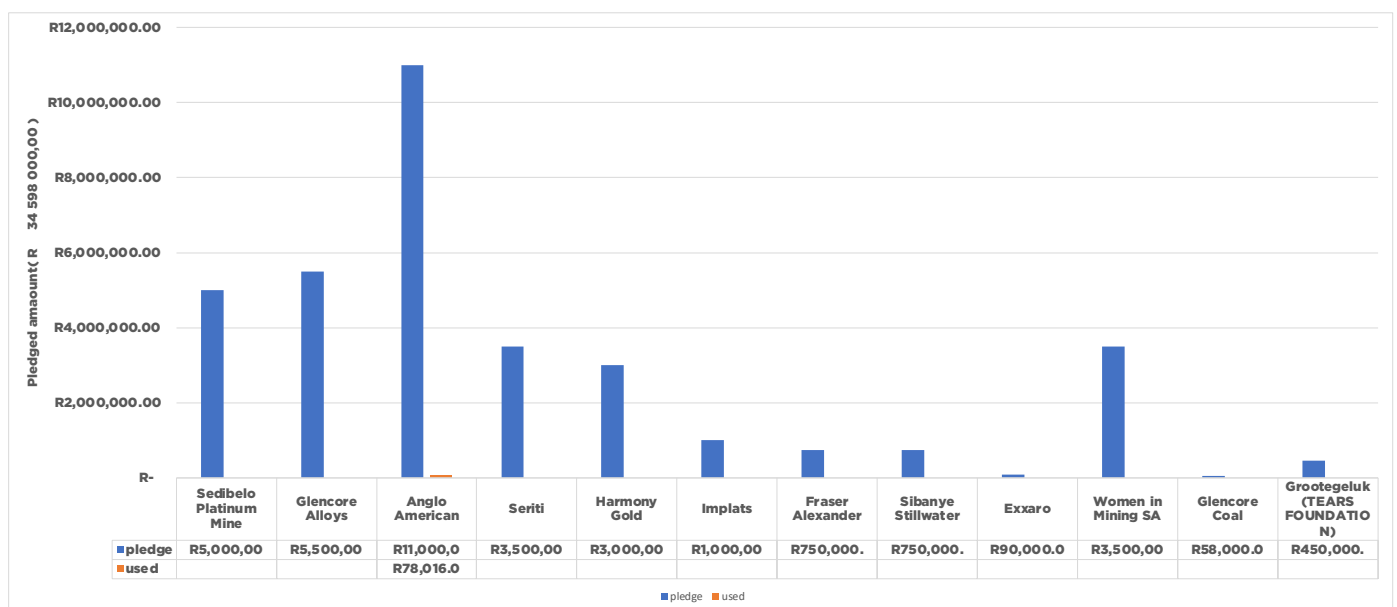




The table below shows the Minerals Council member companies that have pledged to support Thuthuzela Care Centres, the support pathway and the location of the TCC's they support.

Member Companies	Support Pathway	Location
Sedibelo Platinum Mine	New TCC	Moses Kotane, North West
Glencore Alloys	New TCC	Brits, North West
Seriti Resources	Reaccommodation	Kopanong TCC, Free State
Anglo American	Reaccommodation	Musina, Limpopo & Kuruman, Northern Cape
Fraser Alexander	Furnisher for new TCC	Kopanong, Free State
Harmony Gold	Signage	Nationwide
Implats	Public Awareness Material	Nationwide
Glencore Coal	Blankets and Soft Toys	Emalahleni, Mpumalanga
Sibanye Stillwater	Operational Needs	Welkom TCC, Free State
Grooteveld & TF	Comfort bags	Nationwide
Exxaro	Dignity Packs	Laudium, Gauteng

The graph below shows the number of member companies that have pledged to support TCC's, it also shows the amount of money pledged and the support pathway.



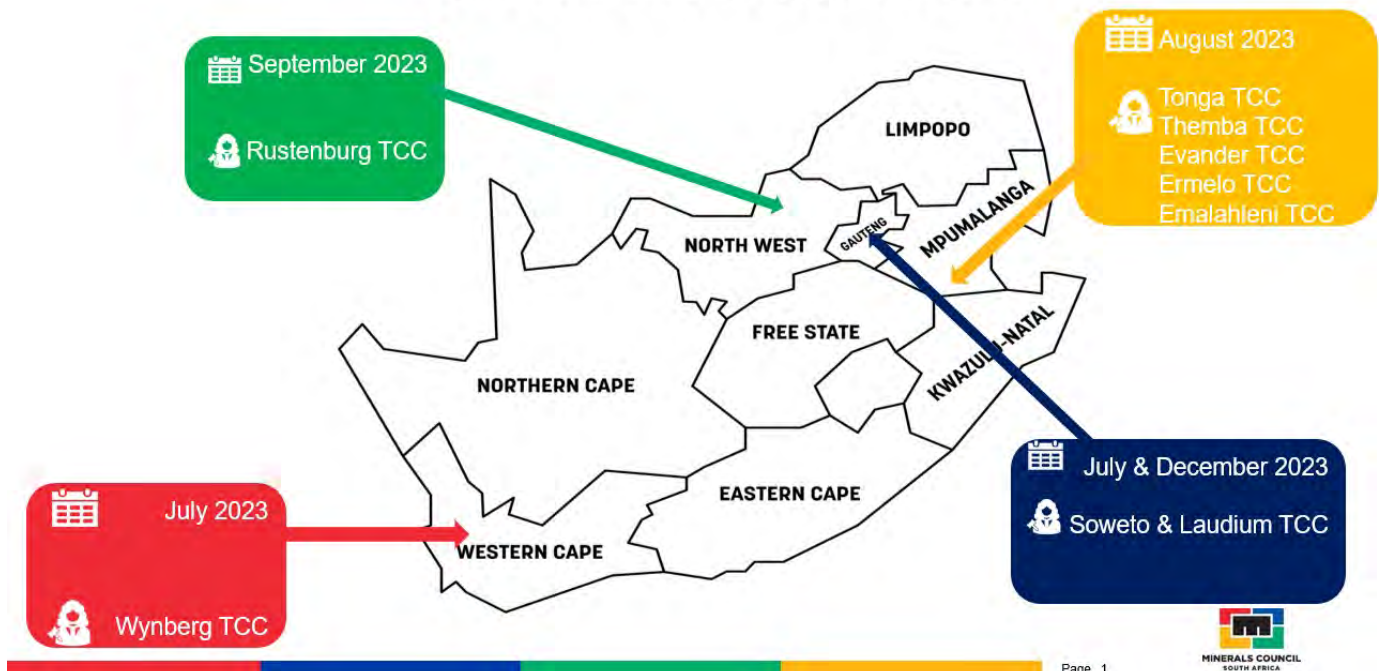
# Thuthuzela Care Centres Road Show

*The Thuthuzela Care Centres (TCC) roadshow is a strategic initiative aimed at raising awareness among member companies to garner increased support for TCCs in mining host communities. The roadshow's primary purpose is for Minerals Council member companies to visit nearby TCCs, understand their operational models, highlight the importance of their services, and encourage pledges of support.*

In 2023, nine Thuthuzela Care Centres across four provinces were visited, with participation from six member companies. These visits have helped member companies familiarize themselves with the TCC services and understand their impact on the lives of Gender-Based Violence (GBV) survivors in their communities. Consequently, there has been a surge in interest and support from member companies for the TCC partnership.

The infographic below shows the Thuthuzela Care Centres that were visited in 2023 over the period of five months.

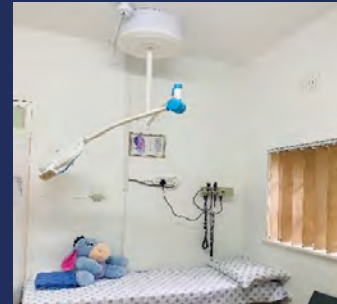
## List of TCCs visited in 2023





# Western Cape Province

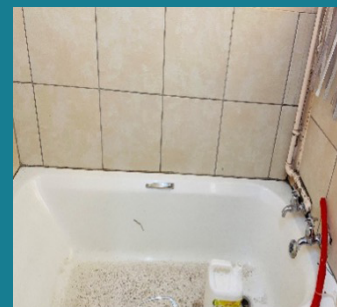
## Victoria Hospital Thuthuzela Care Centre



The visit to the Wynberg TCC was an opportunity for the partnership Project Coordinator to observe a well-supported TCC and understand the standards and aesthetics expected by the National Prosecuting Authority (NPA). The Victoria Hospital Thuthuzela Care Centre aims to transform victims into survivors through mindful and intentional post-incident care. While the trauma cannot be completely erased, the impact can be eased. The Victoria Hospital TCC, a national best practice model, prioritizes providing a safe space for victims, operating as a 24-hour walk-in facility. It assists victims who have and have not reported to the police. Most cases involve sexual offenses, with some referred from Pollsmoor Prison.

# Gauteng Province

## Nthabiseng Thuthuzela Care Centre



Established in 2000, the Nthabiseng Thuthuzela Care Centre has been operational at Chris Hani Baragwanath Hospital for 23 years. It was inspired by a Constitutional Court exhibition on the GBV reporting experience with the South African Police Services (SAPS). The centre employs a secondary trauma-sensitive approach to ease the impact on survivors. Nthabiseng TCC aims to increase GBV case prosecution rates by ensuring quality psychosocial support and reliable medical/forensic evidence collection. The conviction rate has improved from below 50% to 75% nationally as of 2022. The TCC's existence has enhanced community trust in the SAPS by prioritizing victims' justice.

# Gauteng Province

## Laudium Thuthuzela Care Centre



The Laudium Thuthuzela Care Centre is situated in a particularly vulnerable area of Pretoria, Gauteng, where violence against women and children is prevalent. The squatter camps in this region are plagued by high rates of alcohol and drug abuse, which often result in domestic violence. Children are the most affected by these circumstances, frequently witnessing violence between their parents. This often leads to neglect, causing many children to run away from home, where they are tragically exposed to incidents of rape. The Laudium TCC operates from a park home with severe space constraints, yet it manages to attend to numerous cases daily.

# Mpumalanga Province

## Themba Thuthuzela Care Centre



Located within Themba Hospital, the Themba TCC has temporarily moved to a new structure within the hospital premises. This move followed recommendations from the Parliamentary Committee on Women, Children, and People with Disabilities, as well as the Gender Commission, due to concerns about victim confidentiality and secondary victimization at the previous location. A new potential site within the hospital grounds, with a blueprint/plan, has been identified.



# Mpumalanga Province

## Ermelo Thuthuzela Care Centre



Situated within Ermelo Provincial Hospital, the Ermelo TCC is a well-maintained, calming, and welcoming temporary structure. Despite outliving its ten-year lifespan in 2015, it remains in good condition. Supported by the hospital, community, and staff, the TCC receives clothing donations and comfort packs. It has been consecutively awarded “Best Operating TCC.” The center deals with high rates of teenage pregnancy and statutory rape cases, as well as providing services to domestic violence victims.

# Mpumalanga Province

## Evander Thuthuzela Care Centre



Located within Evander Hospital premises, the Evander TCC is a well-maintained temporary structure serving victims of GBV. The centre supports eight surrounding communities and is crucial given the high GBV statistics in the area. The visit included the hospital CEO, Mrs. Madala Ndlovu, and the Exxaro Matla Coal Women in Mining (WiM) committee. Mrs. Ndlovu emphasized the TCC's importance in the community. The centre was one of the first to roll out services to domestic violence victims, highlighting the need for an overnight shelter directly linked to the TCC.

# Mpumalanga Province

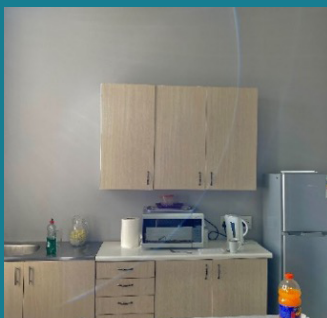
## Emalahleni Thuthuzela Care Centre



The Emalahleni TCC, located within Emalahleni Provincial Hospital (recently declared a heritage site), has been temporarily moved to a house on hospital grounds due to the hospital's relocation. Despite the move, the TCC remains busy, coordinating cases from Impungwe Hospital, which does not have a TCC. The visit included representatives from Seriti and Glencore, with Glencore donating blankets and teddy bears, and Seriti expressing interest in supporting the TCC's needs. There is a need for broader community outreach to raise awareness about the TCC's existence.

# North West Province

## Job Shimankane Hospital Thuthuzela Care Centre (Rustenburg)



The visit to Job Shimankane Hospital TCC in Rustenburg took place on September 21, 2023. Representatives from Sibanye Stillwater and Glencore Alloys Women in Mining (WiM) attended. They were received by the North West TCC's Provincial Manager, Adv. Joseph Phelane, Case Manager Adv. Tshepo Boroko from the NPA, and Site Manager Lesego Mashishi. The team was briefed on the TCC's operations and needs. Adv. Phelane presented the TCC model and its role in encouraging GBVF survivors to report cases while reducing secondary trauma. Adv. Tshepo shared alarming GBV statistics and court case outcomes handled by the Job Shimankane TCC since April 2020.






# Thuthuzela Care Centres Day of Learning

*On December 5, 2023, the Minerals Council hosted a Thuthuzela Care Centres (TCC) Day of Learning, providing a platform for member companies with experience in supporting TCCs to share their insights and experiences in combating Gender-Based Violence and Femicide (GBVF) within their mining host communities. The event featured impactful keynote addresses from the National Prosecuting Authority and the GBVF Response Fund, partners in this vital initiative.*

During their speeches, the keynote speakers highlighted the critical role of TCCs and their profound impact on the lives of GBV survivors in South Africa. They also commended the remarkable work being done by

Community-Based Organisations (CBOs) to support and collaborate with TCCs. The panel discussions allowed member companies to share strategies and processes for community support, emphasizing



their commitment to pledging support for TCCs. Several member companies also showcased their GBVF initiatives implemented within their operations.

The event was a resounding success, with key takeaways emphasizing the necessity for continued collaboration and support for TCCs. This realization prompted the establishment of a comprehensive database listing all Minerals Council member company operations and their locations. This database aims to link each company to their nearest TCC, detailing their needs to facilitate targeted support

and integration into existing initiatives.

The positive reception of the event underscored the need for another Day of Learning, which is planned for 2024. This future event will build on the conversations initiated this year, focusing on the sustained impact and long-term sustainability of the mining industry's support for TCCs.

The enthusiasm and commitment demonstrated at this event signal a promising path forward in the collective effort to combat GBVF and support TCCs across South Africa.

# Minerals Council Women in Mining Newsletter

*Launched in August 2023, the Minerals Council Women in Mining Newsletter aims to highlight the exceptional contributions, achievements, and experiences of women in the South African mining industry. It features stories about the work that the Minerals Council is doing to support and encourage women through the WiM Leadership Forum, the platform that amplifies the voices of women and facilitates sharing of best practices among Minerals Council member companies.*

The Thuthuzela Care Centres partnership falls under the Minerals Council WiM wing and thus has a dedicated segment on Women in Mining Newsletter, the TCC's column will shine the spotlight on the commendable work done by member companies to support TCC's and also highlight the partnership's impact.

Two articles were published in 2023, one of the pieces featured Glencore Alloys WiM sharing their experience in alleviating GBV beyond their mine gates and how their incredible support to the TCCs in their host

communities feeds to the greater vision of the company. The other article covered initiatives such as the handovers of donations such as comfort packs and blankets by Exxaro and Glencore Coal, respectively as well as renovations carried out by Sasol at Evander TCC amongst other great collaborations between TCC's and Minerals Council member companies during the 16 Days of Activism.

The segment in the WiM Newsletter will continue to underscore the work of the TCC's partnership and grow an audience that will pledge support.





# A Message from the Head of Health at Minerals Council South Africa



*As we reflect on another year of commitment and collaboration, I am deeply honoured to extend my heartfelt gratitude to all our member companies and partners for their unwavering participation and support for the Thuthuzela Care Centres. Your dedication has been instrumental in advancing our mission to provide comprehensive care and support to survivors of Gender Based Violence (GBVF).*

The Thuthuzela Care Centres represent a beacon of hope and a critical lifeline for many in our communities. Through your continued involvement and generous contributions, we have been able to enhance the services, reach more individuals in need, and foster a safer, more supportive environment for survivors.

Your partnership and steadfast support have not only helped in sustaining these centres but have also empowered us to innovate and improve our approach. Together, we have made significant strides in ensuring that survivors receive the necessary medical, psychological, and legal assistance to rebuild their lives.

Thank you for standing with us in this vital cause. Your commitment is a testament to the shared values and collective responsibility we hold towards creating a just and compassionate society. We look forward to continuing this journey together, building on our successes and striving for even greater impact in the years to come.

With sincere appreciation

Dr Thuthula Balfour

**Head of Health: Minerals Council**